

**DEPT. OF HEALTH AND SOCIAL SERVICES**  
**OFFICE OF THE COMMISSIONER**

**SARAH PALIN, GOVERNOR**

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January 3, 2008

Ms. Faith Meyers and Mr. Dorrance Collins  
3240 Penland Pkwy, Sp. 35  
Anchorage, AK 99508

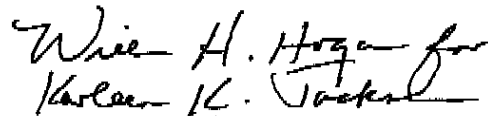
Dear Ms. Meyers and Mr. Collins:

A number of staff internal and external to the Department of Health and Social Services has reviewed your request for information. Providence Hospital does not have to conform to AS 47.30.847.

Providence Hospital is accredited by the Joint Commission and CMS and must meet specific standards relative to the resolution of a patient grievance.

Additional information on the accreditation standards for hospitals may be found at the respective websites for the Joint Commission and CMS located at [www.JointCommission.org](http://www.JointCommission.org) and <http://www.cms.hhs.gov>.

Sincerely,

  
Karleen K. Jackson, Ph.D.  
Commissioner

cc: Bill Hogan, Deputy Commissioner  
Bill Streur, Deputy Commissioner  
Melissa Stone, Director, Division of Behavioral Health  
Ron Adler, CEO, Alaska Psychiatric Hospital