

## API "Dashboard" Key Performance Measures 12/07/2007

<b>National Comparison Data</b>							
<i>Indicator</i>	<i>CY 06 3<sup>rd</sup> Qtr</i>	<i>CY 06 4<sup>th</sup> Qtr</i>	<i>CY 07 1<sup>st</sup> Qtr</i>	<i>CY 07 2<sup>nd</sup> Qtr</i>	<i>CY 07 3<sup>rd</sup> Qtr</i>	<i>Last Quarter's Comparison to Goal</i>	<i>Goal (Annual National Average)</i>
Client Injury Rate	0.33	0.63	0.20	0.00	0.37	▼ Nat. Avg.	▼ (0.44)
Elopement Rate	0.62	0.00	0.00	0.19	0.18	▼ Nat. Avg.	▼ (0.26)
Medication Error Rate	10.78	8.32	5.41	6.23	7.71	▲ Nat. Avg.	▼ (2.21)
Prevalence of COPSD	42.86	45.05	50.93	49.74	46.71	▲ Nat. Avg.	▼ (34.75)
30 Day Re-admit Rate (Discharge Cohort)	18.11	12.17	13.96	10.19	15.02	▲ Nat. Avg.	▼ (5.91)
<b>Patient Seclusion and Restraint</b>							
Hours of Restraint Use	0.06	0.04	0.03	0.12	0.07	▼ Nat. Avg.	▼ (0.50)
% of Clients Restrained	0.39	0.61	0.41	1.30	0.64	▼ Nat. Avg.	▼ (4.88)
Hours of Seclusion Use	0.09	0.00	0.07	0.27	0.02	▼ Nat. Avg.	▼ (0.36)
% of Clients Secluded	1.01	0.00	0.89	0.66	0.19	▼ Nat. Avg.	▼ (3.07)
<b>Patient Discharge Survey</b>							
Patient Outcome	76.58	67.72	68.73	69.40	78.33	▲ Nat. Avg.	▲ (75.07)
Patient Dignity	79.27	75.83	77.81	76.30	79.98	▲ Nat. Avg.	▲ (77.28)
Patient Rights	61.90	58.78	62.24	59.28	63.41	▲ Nat. Avg.	▲ (61.39)
Patient Participation	73.66	66.72	73.03	75.54	73.31	▲ Nat. Avg.	▲ (68.86)
Hospital Environment	77.61	67.35	69.91	68.68	78.08	▲ Nat. Avg.	▲ (66.33)
<b>Hospital Measures</b>							
<i>Indicator</i>	<i>CY 06 3<sup>rd</sup> Qtr</i>	<i>CY 06 4<sup>th</sup> Qtr</i>	<i>CY 07 1<sup>st</sup> Qtr</i>	<i>CY 07 2<sup>nd</sup> Qtr</i>	<i>CY 07 3<sup>rd</sup> Qtr</i>	<i>Last Quarter's Comparison to Goal</i>	<i>Goal (API's Previous 4 Quarter Average)</i>
Seclusion, total number of	5	0	5	5	1	▼ 4 Qtr. Avg.	▼ (3.75)
Seclusion, total time (hrs.)	12:57	0	10:00	32:40	2:00	▼ 4 Qtr. Avg.	▼ (13:54)
Restraint, total number of	3	4	3	7	3	▼ 4 Qtr. Avg.	▼ (4.25)
Restraint, total time (hrs.)	8:35	6:23	3:35	14:50	8:36	▲ 4 Qtr. Avg.	▼ (8:20)
Court Ordered Medications	8	14	12	14	15	▲ 4 Qtr. Avg.	▼ (12.00)
180 Day Adult Re-admit Rate (%)	34	27	28	32	36	▲ 4 Qtr. Avg.	▼ (30.25)
Nurse Mandatory OT (hr.)	202	63.50	117.50	85.50	26.50	▼ 4 Qtr. Avg.	▼ (117.13)
Nurse Voluntary OT (hr.)	1450	1095	1658.50	1165.50	1460.50	▼ 4 Qtr. Avg.	▼ (1342.25)
Nurse Vacancy Rate (%)	14.5	12.2	8	12	10	▼ 4 Qtr. Avg.	▼ (11.68)
Patient Assaults	73	49	19	21	21	▼ 4 Qtr. Avg.	▼ (40.50)
All Staff Injuries	52	21	21	26	16	▼ 4 Qtr. Avg.	▼ (30.00)
(Staff Injuries during patient assault episodes)	43	17	15	14	9	▼ 4 Qtr. Avg.	▼ (22.25)