

STATE OF ALASKA

DEPARTMENT OF HEALTH AND SOCIAL SERVICES

DIVISION OF PUBLIC HEALTH CERTIFICATION AND LICENSING

Sarah Palin, Governor

619 E. Ship Creek Avenue Suite 232

Anchorage, AK 99501-1667

Telephone: (907) 334-2483

Fax: (907) 561-3011

January 2, 2007

Dorrance Collins
3240 Penland Pkwy, Space 35
Anchorage, AK 99508

Dear Mr. Collins:

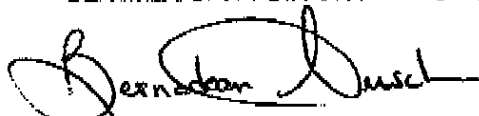
This letter is in response to the complaint our office received from you on 11/29/06 regarding your dissatisfaction with the current grievance procedure at Alaska Psychiatric Institute. In addition, you stated that several hospitals in the state of Alaska refused to release their grievance policy to you.

In order for our office to perform an on-site investigation at a facility such as Alaska Psychiatric Institute we must first get approval from the Centers for Medicare and Medicaid Services (CMS) Regional Office in Seattle. Therefore, the documentation you provided to our office in regard to your concerns was forwarded to that office. Upon review by CMS, it was determined that there were no regulatory compliance issues identified.

In addition, you indicated in your letter that you feel the grievance procedure statute AS 47.30.847 should be changed. Unfortunately, our office is not able to assist you with this change. You may pursue that change through the State of Alaska Legislature. Alaska Psychiatric Institute administrative staff should be able to provide you with the name and contact information for their Legislative Representative or you may contact the State Legislative Department directly at (907) 465-4648.

Thank you for notifying us of your concerns. If you have any further questions you may contact me or Kathy Thomas at 334-2483.

Sincerely,
CERTIFICATION AND LICENSING



Bernadean Anselm
Program Manager